

## Student Access to Online Curriculum Programs

Dear Parent or Guardian,

Your child is enrolled in a class that is using a new online curriculum program for student instruction and assignments. This program is offered by Pearson Education, the world's leading education company, and is accessed through Pearson's online system, called ACTIVE-book.

ACTIVE-book offers students new ways to prepare for class and to learn using a computer or mobile tablet. With ACTIVE-book, students can draw, type, or write their work using a keyboard, stylus, or touch, ask their teacher questions about their work, and receive guidance and feedback on their assignments.

As a parent or guardian, we assure you that Pearson educational materials and the online ACTIVE-book system are safe and appropriate for students. If you have a tablet or home computer and Internet access, we encourage you to support your child using their Pearson curriculum program while at home.

### Get Started

Accessing the program from your home computer or tablet is simple and secure. Go to <http://mymathuniverse.com/digits> to reach the home page for ACTIVE-book. Help your child sign in using the username and password the teacher gave them.

### Troubleshooting Checklist

Review this information if you notice frequent error messages or have other issues related to accessing and using program materials.

- You may need to perform simple updates to your Internet browser, such as Internet Explorer, Chrome, or Safari. Check that you are using an up-to-date browser, such as Internet Explorer 9 or higher.
- Your wireless connection to the Internet, or your Internet connection, may not be working properly. Make sure that you are able to use the Internet to view other web pages with your tablet or computer.

**Please turn over for more information**

### Need Help?

After you have updated your Internet browser and made any recommended system updates, and continue to have problems accessing the programs, please contact Pearson's Technical Support. A support representative will be happy to help you get started. You can contact them by phone or online at:

Phone: 1-800-234-5832

Chat & Email: [support.pearsonschool.com](http://support.pearsonschool.com)

Thank you for your support!

Pearson Education