


Clearing out your browser's cache

Browser	Instructions
Internet Explorer 9.x	<ol style="list-style-type: none"> 1. From the top right of the browser window, click the Tool  icon and select Internet Options. 2. Under Browsing History click Delete. 3. Select Temporary Internet Files and Cookies and then click Delete. 4. Click Delete. 5. Click OK.
Firefox (PC)	<ol style="list-style-type: none"> 1. From the Firefox browser, select the Firefox drop-down, and then click Options. 2. Select the Advanced panel. 3. Click on the Network tab. 4. In the Cached Web Content section, click Clear Now. 5. Click OK to close the Options window. 6. Click Tools > Clear Recent History 7. Set Time range to clear to Everything. 8. Click the arrow next to Details to expand the list of history items. 9. Select Cookies and make sure that other items you want to keep are not selected. 10. Click Clear Now to clear the cookies and close the Clear Recent History window.
Safari	<ol style="list-style-type: none"> 1. From browser Safari menu, click Empty Cache. 2. To confirm the deletion, click Empty.
Chrome	<ol style="list-style-type: none"> 1. In the Chrome browser, click the Chrome menu on the top right hand corner of the browser toolbar. 2. Select Tools from the drop-down list and then select Clear browsing data. 3. Select Empty the cache and Delete cookies and other site and plug-in data. 4. From the menu at the top, select beginning of time. 5. Click the Clear browsing data button.